

**Clinton Newberry Natural Gas Authority (CNNGA)** is providing you with this public safety information because we own and operate a high-pressure natural gas pipeline system either near your home or business. Most of our facilities are underground so you may not give us much thought. However, we think it is important that we work together for your safety and to protect the integrity of the pipeline system.

This brochure explains more about our operation, what you should do in the event of an emergency and how you can contribute to pipeline safety.

South Carolina has a vast underground infrastructure of pipelines, conduits, wires and cable that are critical to supporting the basic public services in your area. This infrastructure provides our state with crude oil and refined petroleum products, natural gas, telecommunications, electricity, water, sewage, cable television and other vital products and services. Disruption of any of these underground facilities could affect the safety of the public, the environment and continued service reliability that could impact our individual, community and state's economy.

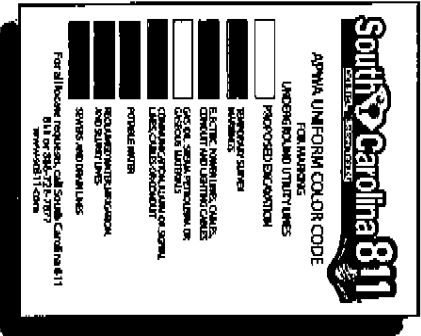
One of the leading causes of disruption to underground facilities is external force damage that occurs during excavation activities. Such damage is usually preventable and the responsibility for preventing underground facility damage is shared by all. Advanced planning, effective use of the one-call system, accurate location and marking of underground facilities and the use of safe digging practices can all be very effective in reducing underground facility damage.

The cornerstone of damage prevention is the one-call system. In South Carolina, call 811. They will in turn notify us and other utility members of your intentions to dig. We will then advise you of our location and the safest way to avoid contact.

## Dig Safely.

Join us in participating in the Dig Safely campaign that will keep you, your family, your employees and the community safe when performing excavations. A call to 811 is required prior to excavating activities.

1. Call before you dig.
2. Wait the required time.
3. Respect all markings.
4. Dig with care.



### INTRODUCTION

This public safety information is being sent to you by Clinton Newberry Natural Gas Authority (CNNGA). CNNGA owns and operates pipelines in South Carolina. We transport clean, efficient, environment-friendly natural gas for heating homes, cooking, water heating, gas fireplaces and many other home uses. Natural gas also is vital for fueling our businesses and industries.

### PARTNERS IN PIPELINE SAFETY: CNNGA AND YOU

CNNGA's pipelines cross rural areas, residential areas and business districts. Buried under ground, these transmission pipelines operate at very high pressures.

CNNGA operates its pipelines in a safe, efficient and environmentally responsible manner. Even so, pipeline safety is everyone's responsibility. Knowing the basics about pipeline safety will help you avoid unnecessarily damaging the pipeline as well as surrounding property. It also may prevent you from injuring yourself and others.

### HOW TO KNOW IF A PIPELINE IS NEAR: AWARENESS

CNNGA transmission pipelines are identified with yellow markers along with warning signs. Markers are visible where pipelines cross roadways, streams, some property lines and other boundaries. If there is a problem or if you have a question about the pipelines, the signs display a phone number to reach CNNGA 24 hours a day, seven days a week.

**Pipeline markers DO NOT indicate the exact location of the pipeline within the right-of-way. The pipeline may or may not be directly under a marker.**

Some of CNNGA's pipelines are located in restricted-use rights-of-way that have been purchased by CNNGA from individual property owners. CNNGA has the right to access, operate and maintain its pipelines and other assets within these rights-of-way.

Maintaining the right-of-way generally involves mowing the grass and keeping the right-of-way free of encroachments. Unauthorized encroachments may include buildings, swimming pools and other structures that might restrict access to the pipeline rights-of-way as part of our pipeline integrity management program to ensure they are properly maintained and there are no encroachments.

### HOW TO AVOID DAMAGING THE PIPELINE: CALL US

Excavating or other soil moving activities associated with construction or landscaping cause the most damage to buried pipelines. Often damage is not readily detected, but could result in a future leak.

For your safety and for the safety of our pipeline, state law requires you to notify CNNGA through a one-call system prior to excavating or performing earth moving activity on the right-of-way.



When planning to dig in South Carolina, call 811 toll free. A 15-minute notice of 3 working days not counting the day of the call, is required in South Carolina. Do not dig before calling 811.

811 will notify CNNGA. CNNGA will in turn advise you of the location of the pipeline(s) and the safest way to avoid contact with it. This service is FREE.

In the event that you or your contractor accidentally comes in contact with the pipeline, call our office immediately at 1-800-221-8109. Personnel will be dispatched immediately to inspect the pipeline to ensure that there is no damage to the pipe and no gas is leaking.

Other activities that require you to notify 811 include, but are not limited to, trenching, boring, blasting, ditching, grading, etc. Specific excavation activities include constructing a drainage ditch, road or driveway. Some more common activities that homeowners or contractors can pose a threat to pipelines are building fences, planting trees or shrubs, installing utility lines, swimming pools, water wells, air conditioning and septic systems, basketball goals, mail boxes, etc. These activities require advance notice to utility companies through the one-call system.

### IMPORTANT THINGS TO KNOW ABOUT THE RIGHT-OF-WAY.

It is illegal to damage any of CNNGA's facilities or to remove any markers or signs. No permanent structures (storage buildings, sheds, deer stands or bodies of water (pools, ponds, lakes, etc.) may be built within the right-of-way.

Installation of driveways, roadways, fences and other utility lines must be approved and permitted by CNNGA prior to the construction. Please call 1-800-221-8109 for approval and permitting.

No trees may be planted within the right-of-way. You may, however, plant flowers and small shrubs. Row-crop farming is also permitted. Building materials such as lumber, rocks, dirt, etc. may not be placed within the right-of-way.

Changing the ground elevation by either adding or removing soil within the right-of-way is not permitted.

Crossing the right-of-way with heavy loads (i.e. logging equipment) must be reviewed for safety and approved by CNNGA.

### SAFETY AT EVERY STEP OF THE WAY.

Safety is always first at CNNGA. Our pipelines are designed and constructed using the latest technology and the highest safety standards. We operate the pipeline in accordance with all state and federal regulations and follows a rigorous inspection and testing schedule for equipment and safety devices. CNNGA monitors its pipelines through a state-of-the-art control center 24 hours a day, 365 days a year. CNNGA is committed to the safety of the public and the protection of the environment. We are committed to maintaining service to the many customers who rely on natural gas to fuel their homes and businesses.

Keep what's above our land safe by understanding what's below.

**SHARE THIS MAILER WITH OTHERS**

Please share this brochure with your employees or members of your household to inform them about pipeline safety guidelines. It is also a good idea to post it on the bulletin board or in a visible location. If you would like to have additional copies of this brochure please contact CNNGA at 1-800-221-8109.

**HOW TO IDENTIFY A PIPELINE LEAK:**

Leaks on natural gas transmission pipelines are rare occurrences. Despite CNNGA's best efforts to prevent pipeline leaks, they can occur. Signs of a leak along the right-of-way include:

- Dead or discolored vegetation
- Dead or roasting sound
- A hissing or roaring sound
- Dirt or debris blowing up into the air
- Persistent bubbles in streams, ponds or wet areas
- Flames if a leak has ignited
- The smell of rotten eggs

**Note:** Natural gas is colorless and odorless. To aid in indicating leaks or an unintentional release, CNNGA's suppliers add a harmless odorant to help people smell gas in the event a leak occurs.

Leaks can be dangerous. Natural gas is flammable and can be ignited by flame, electric spark or static electricity.

**WHAT TO DO IF A LEAK IS DETECTED OR SUSPECTED.**

If you notice any of these conditions, leave the area immediately and warn others to stay away.

Contact your local fire department (911) and CNNGA at 1-800-221-8109. Please give us your name and your phone number, a description of the leak and its location.

Shut off any machinery or equipment to avoid creating sparks.

Do not strike a match, start an engine or operate an electric switch in the area.

**ALWAYS CALL 811 BEFORE YOU DIG  
OR CLICK [www.sc811.com](http://www.sc811.com)  
ITS THE LAW.**

**HELP PROTECT PUBLIC AND PRIVATE PROPERTY,  
PREVENT INTERRUPTION OF VITAL PUBLIC UTILITY OR MUNICIPAL SERVICES.**



[www.cnnga.com](http://www.cnnga.com)

A public safety message brought to you by CNNGA

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Clinton Newberry Natural Gas Authority  
P. O. Box 511, Clinton, South Carolina 29325



**A MESSAGE FOR YOU  
ABOUT PIPELINE SAFETY**

**NATURAL GAS  
PIPELINE**

CLINTON-NEWBERRY NATURAL GAS AUTHORITY

**1-800-221-8109**  
**1-864-833-1862**  
**FOR LOCATES - 811**

**YOUR PIPELINE NEIGHBORS**



[www.sc811.com](http://www.sc811.com)

